

HAH

Hatch After School Enrichment Program

Hatch After Hours FAQ's:

1. What is HAH?

Hatch After Hours, also known as **HAH**, is a PTO sponsored volunteer-run after school enrichment program for Hatch students. HAH is offered in 4 Sessions during the year. There is a wide range of interesting classes offered by well-established vendors, teachers and parents for different age groups. Registration is run 100% by parent volunteers.

2. When can I register for a Session?

Registration is open 3 weeks before the start of a session. It's open for 2 weeks. The week before the start of a new session is our team's time to prepare for it. Registration dates for each Session of the year is published on our HatchPTO.org website, and also posted on Information board by front office.

3. Is registration only offered online?

Yes, registration and payment are only offered online at:

<http://rageagencyconcept2.info/hah-registration>

4. Do I have to have a Paypal account to register?

Registrations and payment are only offered online. We use PayPal as a safe-secure way to process payment fees. You do NOT have to create an account. You can use major credit cards through PayPal without signing in. If you want to pay with cash or check, there is a *PayPal My Cash Card* you can buy and use to make payments online. More information at www.paypal-cash.com

5. Can I pay with cash or check?

Unfortunately not. But if you do not want to use your credit card or paypal account, you can buy a PayPal CashCard and use it for payment. See more info on PayPal CashCard at www.paypal-cash.com

6. What if I miss the registration period? Can I register late?

Registration is open for 2 weeks. After the deadline, unfortunately, registration will not be allowed. No exceptions will be made. Our goal is to register as many families as our program allows. We want every child to participate if they show interest. However, after registration is closed, we have to make the hard decision of not allowing further registrations. Our volunteers have to process all the financial information, confirm classes, create each class roster and share with vendors, main office, teachers. It's a lot of work and coordination that requires multiple steps. Therefore, the deadline is strictly enforced.

7. How do I know if my child got into the class I wanted?

Our online registration will send an automatic email confirming your payment through PayPal. That is your confirmation that you signed up. In case there are not enough students to run a class or the maximum number of students allowed was reached (before we could avoid extra students from registering), we will contact you. These scenarios are not common, but might happen. Before the first week of classes, one of our team members will send a confirmation email to each parent confirming classes as well.

8. What if I can't afford to pay for a class?

The PTO will continue to offer a limited amount of need-based scholarships to Hatch After Hours (HAH). All applications will be reviewed by Mrs. Mendez to determine eligibility. Scholarships will be awarded on a first-come, first-served basis; however, they will be awarded first to those families that qualify for the free and reduced lunch program, and have not yet received a scholarship during the school year. Please note that requesting a scholarship does not guarantee enrollment.

To apply for a scholarship, your request needs to be submitted by the Early Bird deadline! Simply indicate a first, second and third choice in the comment section of the online registration. We do our very best to accommodate everyone, as each family can receive one scholarship per session. Please be sure to check the need-based scholarship box when submitting your HAH Registration Form in order to complete your application for a scholarship. The reduced fee of \$25 per class, per student is due with your registration form. It will be returned to you should your child not receive a scholarship for any reason.

9. How can I tell if my online registration went through?

Paypal services sends an email right away when it charges your account. If you didn't receive one, it's possible that your registration did not go through. Another possibility is that you mistyped your email address. You can send us an email to double-check.

10. Can I cancel my registration?

Sorry, no refunds are offered after classes begin, unless it is due to cancellation of a class. All classes are eligible for cancellation due to low registration.

11. Can I change classes?

We ask that students give the course that they have registered for a try. Please email the team if something is completely amiss.

12. Do I need to pay extra for materials?

No. All prices for classes already include a fee for materials.

13. What happens to my child if they show up without being registered for a class?

Any unregistered student who show up for classes will be directed to the main office, and parents will be contacted to pick them up.

14. What are the logistics after school for my child?

On class days, please send a healthy, NUT-FREE (no peanuts, coconuts or tree nuts) after-school snack for your child. HAH students will be supervised in the auditorium by Apollo After School staff for 15 minutes following the after-school bell. Students are then escorted to their classes.

15. Where do I pick up my child after the class?

You may pick up your child inside the school by the front office when class is finished. Additional information will be emailed with your class confirmation.

16. Who do I contact in case I still have questions?

You may write an email to HAHquestions@gmail.com with additional inquiries or suggestions. Please keep in mind HAH is run by parent volunteers and we might need a couple of days to get back to you.